

ARC Website Survey results – thanks for your input!

Q1

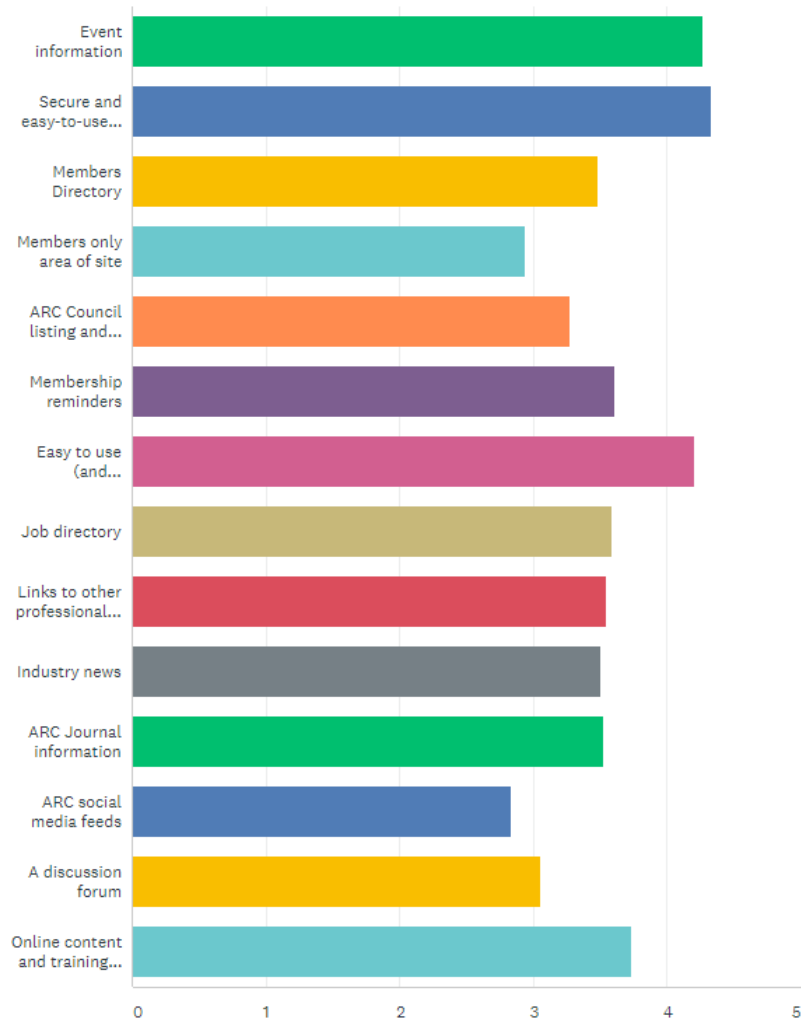


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How important do you think the following features are for the ARC website?

Answered: 64 Skipped: 0



	NOT AT ALL IMPORTANT (1)	SOMEWHAT IMPORTANT (2)	IMPORTANT (3)	VERY IMPORTANT (4)	CRITICALLY IMPORTANT (5)	TOTAL	WEIGHTED AVERAGE
Event information	0.00% 0	0.00% 0	11.11% 7	50.79% 32	38.10% 24	63	4.27
Secure and easy-to-use payment system	1.59% 1	0.00% 0	14.29% 9	31.75% 20	52.38% 33	63	4.33
Members Directory	0.00% 0	15.63% 10	31.25% 20	42.19% 27	10.94% 7	64	3.48
Members only area of site	10.94% 7	29.69% 19	21.88% 14	29.69% 19	7.81% 5	64	2.94
ARC Council listing and information	3.13% 2	18.75% 12	42.19% 27	20.31% 13	15.63% 10	64	3.27
Membership reminders	3.23% 2	14.52% 9	19.35% 12	43.55% 27	19.35% 12	62	3.61
Easy to use (and understand) membership system	0.00% 0	4.69% 3	17.19% 11	31.25% 20	46.88% 30	64	4.20
Job directory	0.00% 0	10.94% 7	29.69% 19	48.44% 31	10.94% 7	64	3.59
Links to other professional bodies and resources	1.56% 1	10.94% 7	34.38% 22	37.50% 24	15.63% 10	64	3.55
Industry news	3.13% 2	12.50% 8	34.38% 22	31.25% 20	18.75% 12	64	3.50
ARC Journal information	0.00% 0	14.06% 9	34.38% 22	35.94% 23	15.63% 10	64	3.53
ARC social media feeds	4.69% 3	35.94% 23	35.94% 23	18.75% 12	4.69% 3	64	2.83
A discussion forum	3.13% 2	29.69% 19	35.94% 23	21.88% 14	9.38% 6	64	3.05
Online content and training (ie webinars)	0.00% 0	12.50% 8	26.56% 17	35.94% 23	25.00% 16	64	3.73

Is there something else you'd like to see the ARC website do which has not been mentioned here? If so, what is it?

Answered: 25 Skipped: 39

The ability for users to create surveys would be useful.

4/8/2019 12:45 PM

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na

4/8/2019 12:13 PM

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Archive of journal content / articles.

4/8/2019 12:02 PM

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I would like to suggest a paid mentorship program or paid a placement program independent of age for mid career collections managers/registrars/curators. I am not talking about recent graduates. For instance, a collections from working with a Council collection being able to work say... with a major public art gallery on a specific project. Or a vice-versa a collaboration between a collections manager from a major gallery and a collections manager from a local government collection.

4/4/2019 2:49 PM

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Digital copy available for all of the ARC journal. Its important information that should be made accessible to all Collection staff - collection management and registration

4/4/2019 6:46 AM

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Who is working on what - areas of interest. I someone working on a projects about crating pastels? someone else on shipping to Brazil? Who is working on International rights and reproductions? (actually all of these are me, but wouldn't it have been great to find colleagues with similar interests before the work was underway or over.) Social media is too disorganized and chaotic for this, and the person you would like to meet may use a different channel and so you never find them on twitter, etc. (everyone seems to have a different favorite, especially in other countries) but ARCS website profiles could have tags. Help us find each other based on focused work related subject matter, rather than being awash in all the chats.

4/2/2019 1:31 AM

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No

4/1/2019 9:13 PM

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-
- no
4/1/2019 1:39 PM [View respondent's answers](#) [Add tags](#) ▼
-
- N/a
4/1/2019 9:14 AM [View respondent's answers](#) [Add tags](#) ▼
-
- Questions and answers forum
4/1/2019 9:09 AM [View respondent's answers](#) [Add tags](#) ▼
-
- No
3/29/2019 2:06 PM [View respondent's answers](#) [Add tags](#) ▼
-
- No
3/29/2019 11:39 AM [View respondent's answers](#) [Add tags](#) ▼
-
- 3/29/2019 10:31 AM [View respondent's answers](#) [Add tags](#) ▼
-
- No.
3/29/2019 9:32 AM [View respondent's answers](#) [Add tags](#) ▼
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- The ARC journal content as well as papers given at ARC conferences should be archived and available to view on the website in a members only section
3/29/2019 8:58 AM [View respondent's answers](#) [Add tags](#) ▼
-
- Discussion forum could be a means of mentoring or advice for early career or isolated staff.
3/29/2019 8:50 AM [View respondent's answers](#) [Add tags](#) ▼
-
- I have to renew my membership each year via our accounts team and so I cant logon as me to pay it. This is complicated as I have to hand over my laptop with my logon so another person in accounts can pay it using the museum's credit card. Is it possible to provide a hardcopy renewal form as well as the online payment option? It would make renewing my membership so much easier.
3/29/2019 8:46 AM [View respondent's answers](#) [Add tags](#) ▼
-
- A newsboard for policy changes could be good?
3/29/2019 8:44 AM [View respondent's answers](#) [Add tags](#) ▼
-
- Maybe something more than a discussion forum, or an area in the directory that states people's special areas of expertise so that novices can ask them. Or assigned people who are happy to be asked questions. Or maybe it's just the culture of being too shy to ask questions and show to the whole network that you don't know something about your own job that is stopping the discussion forum from really flourishing, it's the thing I want most from a network, support from peers and others doing similar work. Then maybe it's all about professional development but in a less formal and time consuming way than workshops, conferences etc.

It would be wonderful it could affiliate more with other international registrar groups, UKRG; European Registrars and RCAAM with information on upcoming conferences and events.

3/29/2019 8:40 AM

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Communication was identified as the number two issue, and as a member I still seem to miss everything that's coming up. For example, I only know about the upcoming IALC Collections Management and Law training because internal colleagues on the ARC Committee let me know. I simply don't seem to be part of any communication chain that alerts members to professional development opportunities and so on. So the only regular and reliable benefit I tend to get from membership is the publication of the ARC journal. Communication of opportunities really needs to be improved, and probably via all possible communication channels.

3/29/2019 8:38 AM

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I'd like to see more content in general on the website. The website seems to be updated rarely.

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Journal content accessible

3/29/2019 8:37 AM

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No

3/29/2019 8:36 AM

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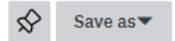
Not that I can think of!

3/29/2019 8:20 AM

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Q3



Are there any other comments you'd like to add?

Answered: 26 Skipped: 38

I think the biggest let-down is not being about to search for members. Please rectify this as it would be very handy.
4/8/2019 12:45 PM [View respondent's answers](#) [Add tags](#) ▼

na
4/8/2019 12:13 PM [View respondent's answers](#) [Add tags](#) ▼

The website design is great.
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Thank you for your efforts and for the professional development opportunities you provide. Not to mention the very helpful articles in The Journal
4/4/2019 2:49 PM [View respondent's answers](#) [Add tags](#) ▼

The fees are far too high for very little resource made available and community interactions. Also seems odd that ARC doesnt feed into the importance of regional meetings and get-togethers so that there is more accessible for collection based employees to share experiences and learnings. Especially when the ARC conference is few and far between and quite inaccessible to low funded institutions
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ARCS has been my primary source of professional development in the field, as these are always approved. Making the case for other related, interesting, but tangential organizations is rarely if ever successful. So, I rely on ARCS.
4/2/2019 1:31 AM [View respondent's answers](#) [Add tags](#) ▼

No
4/1/2019 9:13 PM [View respondent's answers](#) [Add tags](#) ▼

You do a great job!
4/1/2019 3:47 PM [View respondent's answers](#) [Add tags](#) ▼

Information about the registration profession. Maybe example job descriptions or info about what area's registrars might work in and how to get training for these roles.

4/1/2019 3:04 PM [View respondent's answers](#) [Add tags](#) ▼

the conferences are definitely the highlight of the membership, access to other sources of information on-line would be a great resource

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I like the idea of a Job Directory but Museums Aotearoa and AMaGA already have this covered for Australasia. It's usefulness on the ARC website would depend on cost of listing and frequency of updates.

4/1/2019 10:21 AM [View respondent's answers](#) [Add tags](#) ▼

N/A

4/1/2019 9:14 AM [View respondent's answers](#) [Add tags](#) ▼

NO

4/1/2019 9:09 AM [View respondent's answers](#) [Add tags](#) ▼

My number one features would be easy to check membership details and payment of annual fees, plus information about ARC Journal including forthcoming editions and how to submit articles for publication.

3/30/2019 11:38 AM [View respondent's answers](#) [Add tags](#) ▼

No

3/29/2019 2:06 PM [View respondent's answers](#) [Add tags](#) ▼

Its a great website

3/29/2019 11:39 AM [View respondent's answers](#) [Add tags](#) ▼

-

3/29/2019 10:31 AM [View respondent's answers](#) [Add tags](#) ▼

Only that in the future I think freelance and contract staff/registrars will increase and perhaps thought can be given to servicing that need for both members seeking contracts and institutions looking for experienced staff in this field.

3/29/2019 10:07 AM [View respondent's answers](#) [Add tags](#) ▼

It really bugs me that we have to have a highly sophisticated (complicated) password for our login. It is so demanding of the password security that I can't use any of my regular passwords. (It needs cap, numbers, symbols etc) It's more extreme than my bank or MyGov! Can we have a more simplified password requirement level please so I have a chance of remembering my password. If I can't get into the website I tend to not use it.

3/29/2019 9:32 AM [View respondent's answers](#) [Add tags](#) ▼

Nope!

3/29/2019 8:44 AM

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I think the website looks great and is really easy to use and does what it needs to do.

3/29/2019 8:40 AM

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I think you all do an amazing job!

3/29/2019 8:40 AM

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See above.

3/29/2019 8:38 AM

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I'd like information available much earlier, particularly in regards to the conference. Coming from a regional place, I always have to travel and it is very helpful to have a very long lead time to plan and look for funding.

3/29/2019 8:38 AM

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No

3/29/2019 8:36 AM

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Thanks for the opportunity to provide feedback.

3/29/2019 8:20 AM

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